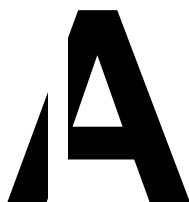


## Cleaning for light stripes: printhead

**Approximate time to complete: 3-10 minutes**

If your prints have 1/10 in. (2.5 mm) lengthwise stripes that are the wrong color or have missing colors, you can correct the problem by cleaning the printhead. The printer automatically executes a printhead cleaning sequence when you run the `Clean:Light Stripes` routine from the front panel.



9101-48

1. When the printer is on and the Ready message appears, press the **Clean** button. The printer displays the first selection in the menu:

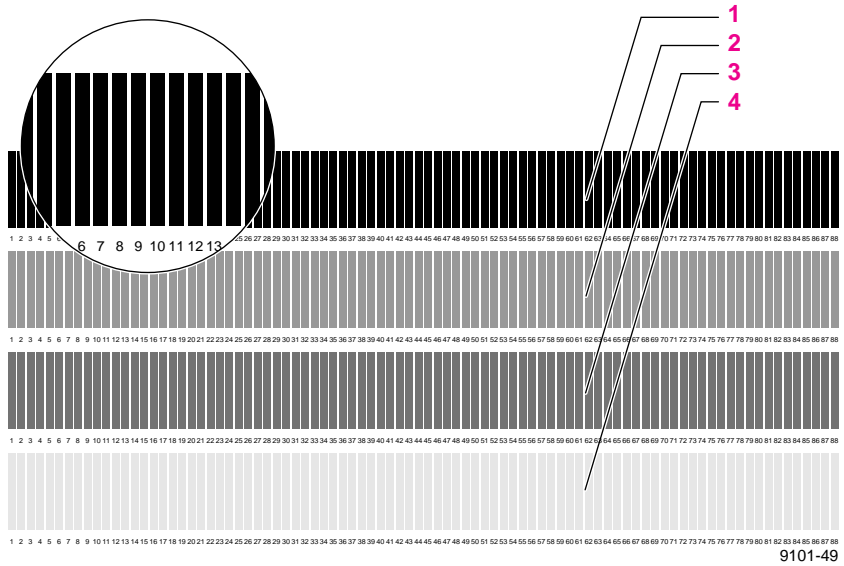
```
Clean:Light Stripes  
<---- Clean Test
```

2. Press the **Clean** button once again.
3. A series of front panel messages indicate the condition of the printer as it progresses through a sequence of automatic cleaning routines. The printer outputs a cleaning page at the end of the cleaning sequence that you may discard as normal office waste.
4. When the cleaning sequence is completed, the printer displays the following message:

```
Clean:Light Stripes  
<---- Clean Test
```


5. To confirm that the problem has been corrected, press the **Test** button to print a test page. Check for any missing color bars on the test page.

1. Black
2. Cyan
3. Magenta
4. Yellow



6. If one or more of the color bars are still missing, repeat the cleaning sequence by pressing the **Clean** button once again. When cleaning ends, the printer outputs a cleaning page that you may discard as normal office waste.

If the second cleaning sequence does not cure the light stripes or missing colors problem, you can press the **Clean** button for a third time to repeat the cleaning sequence.

7. If your prints still have color stripe problems after the third cleaning sequence, service may be required.
8. Return the printer to normal operation by pressing the  button.